Developing homes starts with developing people



Greg Fitzgerald

Chief Executive

www.bovishomes.co.uk

- **1980:** Left Cuthbert Mayne School in Torquay with 3 O-levels; First job washing dishes at Dart Marina Hotel
- **1982:** Joins Midas Construction on YTS scheme as a trainee estimator
- **1992:** Forms Midas Homes along with other directors
- **1997:** Midas Homes sold to Galliford PLC
- **1999:** Sets up Gerald Wood Homes with Dave Wood
- 2000: Sells Gerald Wood Homes to Galliford Try
- 2003: MD Galliford Try homes division
- 2005: CEO Galliford Try
- 2016: Non Executive Chair, Galliford Try
- 2017: Chief Executive, Bovis Homes

## My development





## Developing an environment where people can deliver

- Put a foot on the ball
- Set realistic targets
- Significant investment to give people the right tools for the job:
  - IT
  - COINS
  - KEYS
- Customer Experience Director
  - A new link between our people and our customers
- New housing range

Keys COINS

The Phoenix Collection

### Developing a culture where people can deliver

- Integrity, Caring, Quality
- Do the Right Thing
- People take responsibility for change
- Whistleblowing
- Open communication
  - Intranet (Dug)
  - The Bite
  - Regional roadshow
  - Open communication
- Celebrating success





#### Developing our recruitment

- Site managers are kings and queens of the business
- Need to invest to get the best
- Young site managers
- Apprenticeship programme
- Now people want to work for Bovis Homes

Bovis Homes

6 September at 19:33 · 🕥

24-year-old Milton Keynes site manager Jack Allen, who works at our Whitehouse Park location, has won a major award for construction quality for the second year in a row! 2

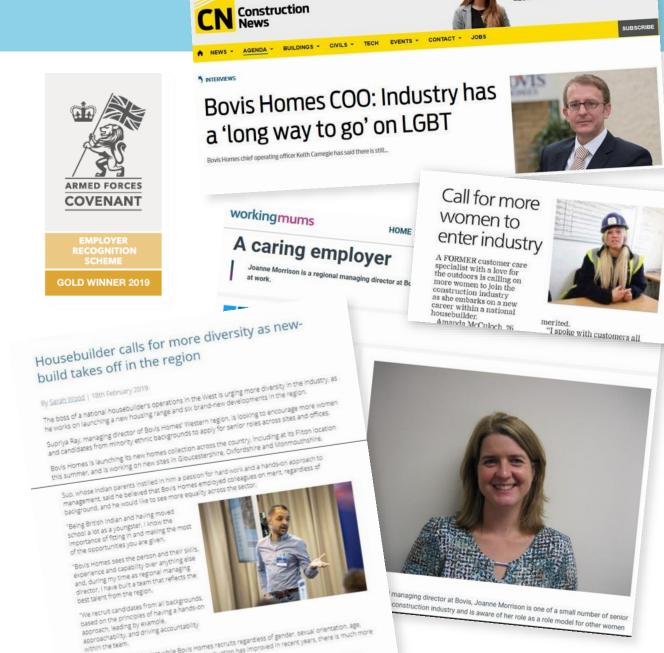
Read the full story: https://www.bovishomes.co.uk/.../jack-24-wins-major-industry.../





#### Developing our talent pool

- Recruiting the best person for the job
- Promote our diversity
  - 100 women event
  - Seek positive PR about our diversity
- Supporting our armed forces
  - Mentoring and work placements
  - Trainee programme
  - Armed Forces Day
  - 100 veterans across a range of roles
  - Only housebuilder to win gold



The solution to a skyline full of

empty buildings

MEGAN KELLY, REPORTER



#### Developing people...

- Serious investment in training
- Performance Director
- Training Centre
- 4,505 training days in 2018 up 14 per cent
- Covers all business functions, inc sub-contractors
- Trainee Assistant Site Manager programme
- Leadership training programme
- Apprenticeship programme





#### ...developing homes

- Jump two stars
- Currently trending as a five-star builder
- Record profits
- Engaged workforce
- Great people
- Great product
- We are not complacent
- It's not a numbers' game



# Thank you

