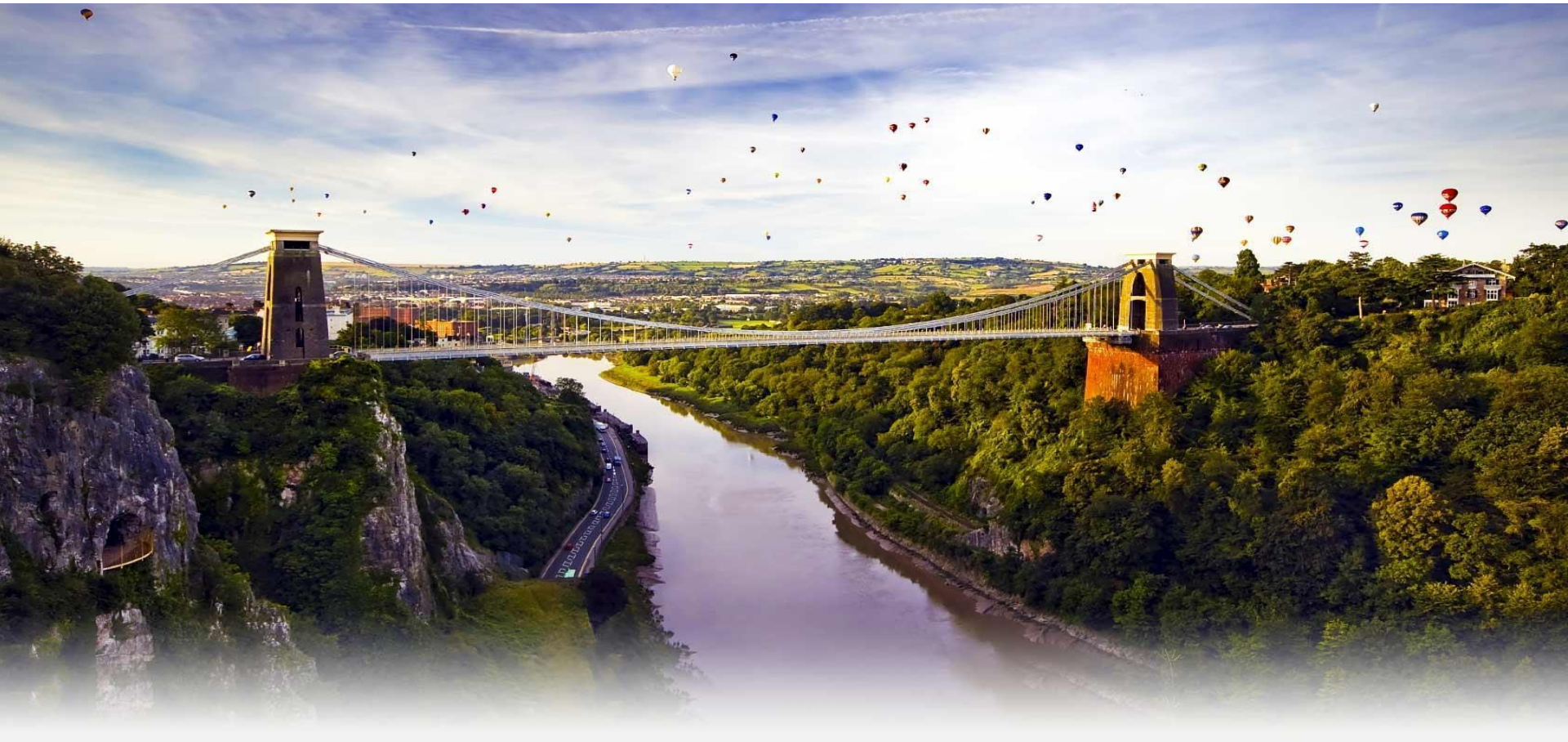




The Planning
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Where are we now? - PINS



Mark Southgate
Director of Major Casework

Clifton Suspension Bridge,
Bristol (Brunel 1864)



Overview

- Strategic priorities
- Performance – 2017/18 & 2018/19
- Performance – recovery plan and future prospects
- Inquiries review and NPPF
- What you can do to help



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Strategic objectives

Purpose: “To deliver decisions, recommendations and advice to customers in an open, fair, impartial and timely manner”

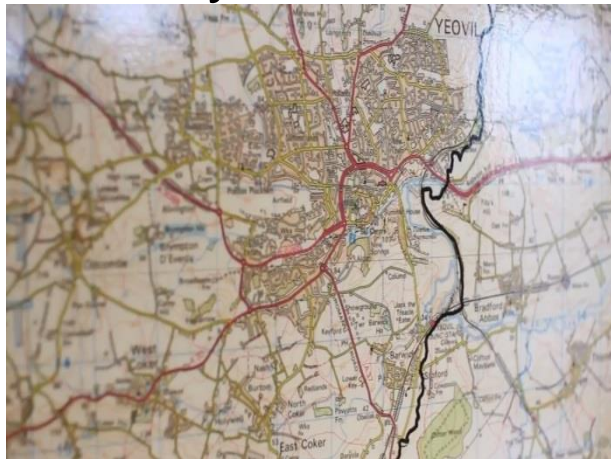


Table: Estimated of South Birmingham housing trajectory for urban settlement

Year starting April	2006	2010	2011	2012	2013	2014	2015	2016	2017	2018
commitments to 2010 (AMU)	2,377									
under construction April 2010		883	440	443						
commitments (permissions)		3,129	625	625	625	625	629			
other commitments (allocations)		356								
developable SHLAA sites		30				90	90	90	86	
winfall post 2022		1,800								20
Yeoil urban village		400								
Lullin		600								
Lullin (2010)		200	200	200	200	200	200	200	200	200
Redwood		200	200	200	200	200	200	200	200	200
Yeoil (1st Urban)		200	200	200	200	200	200	200	200	200
Yeoil (2nd Urban)		200	200	200	200	200	200	200	200	200
Yeoil (3rd Urban)		200	200	200	200	200	200	200	200	200
Yeoil (4th Urban)		200	200	200	200	200	200	200	200	200
Yeoil (5th Urban)		200	200	200	200	200	200	200	200	200
Yeoil (6th Urban)		200	200	200	200	200	200	200	200	200
Yeoil (7th Urban)		200	200	200	200	200	200	200	200	200
Yeoil (8th Urban)		200	200	200	200	200	200	200	200	200
Yeoil (9th Urban)		200	200	200	200	200	200	200	200	200
Yeoil (10th Urban)		200	200	200	200	200	200	200	200	200

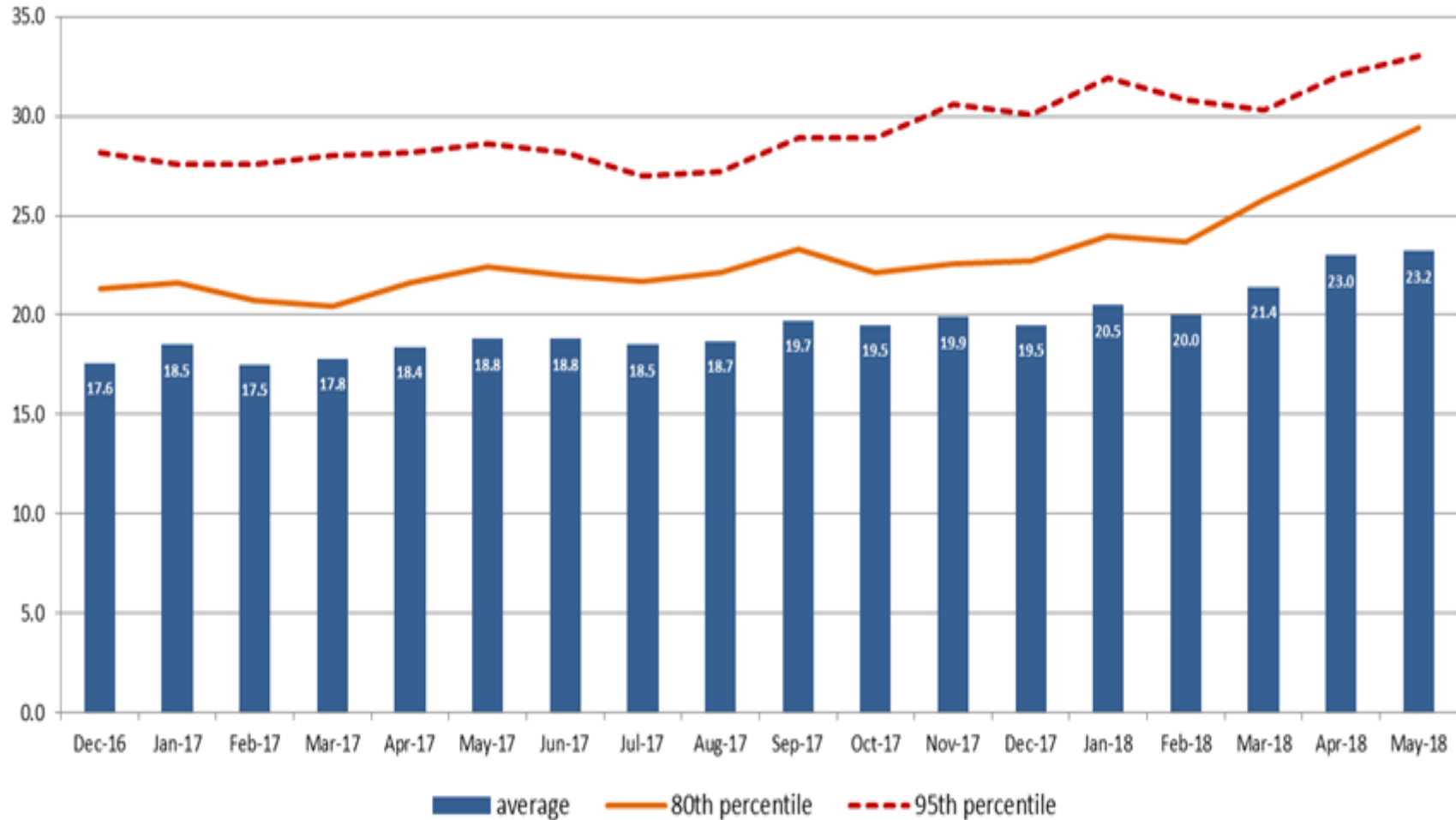
- Excellent customer service
- Improved efficiency and effectiveness
- A great place to work



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Performance: Planning Appeals (Dec 2016 – May 2018)

s78 valid to decision (weeks)





2017/18 performance

NSIP – 100% examinations, reports in statutory timescales;

Plans – 98% (54) examinations completed within timescale agreed with LPA

Planning Inquiries – 98% bespoke inquiries within agreed timetable

Planning Written Representations – 76.7% within 14 weeks of 'start' date (85% Householder appeals in 8 weeks)

Quality – 99.3% decisions free from upheld complaint/successful legal challenge



2017/18 performance

BUT ...

Bespoke Inquiries - 44 weeks ave receipt to decision

Non bespoke Planning Inquiries – 13% in 22 weeks

Planning Hearings – 31% in 14 weeks from start date

Enforcement – 58% Hearings in 33 weeks from start

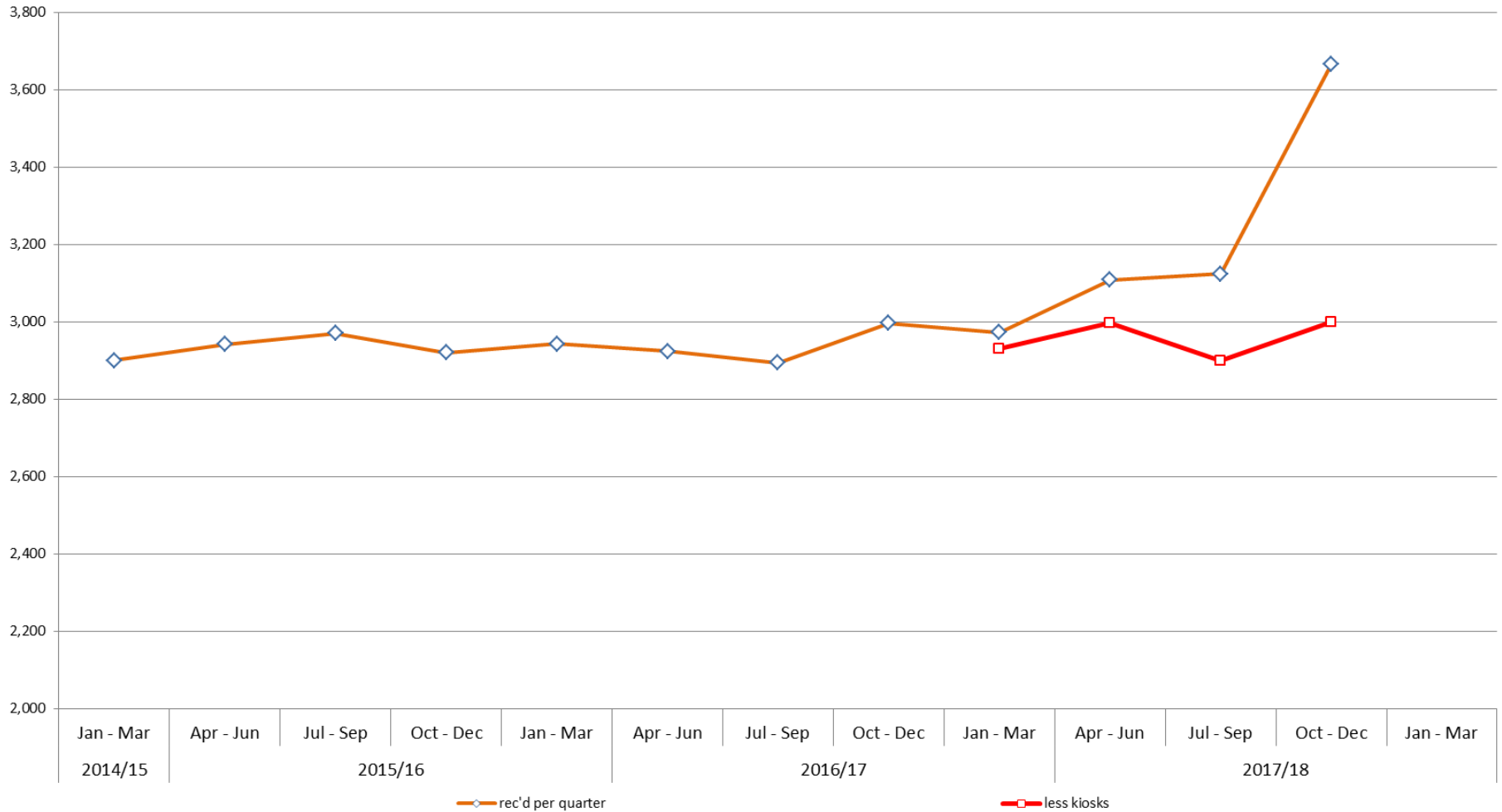
- 56% inquiries in 43 weeks from start

80% from 'start' measure does not capture end to end or *all* customers' experience.



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Demand: planning appeals

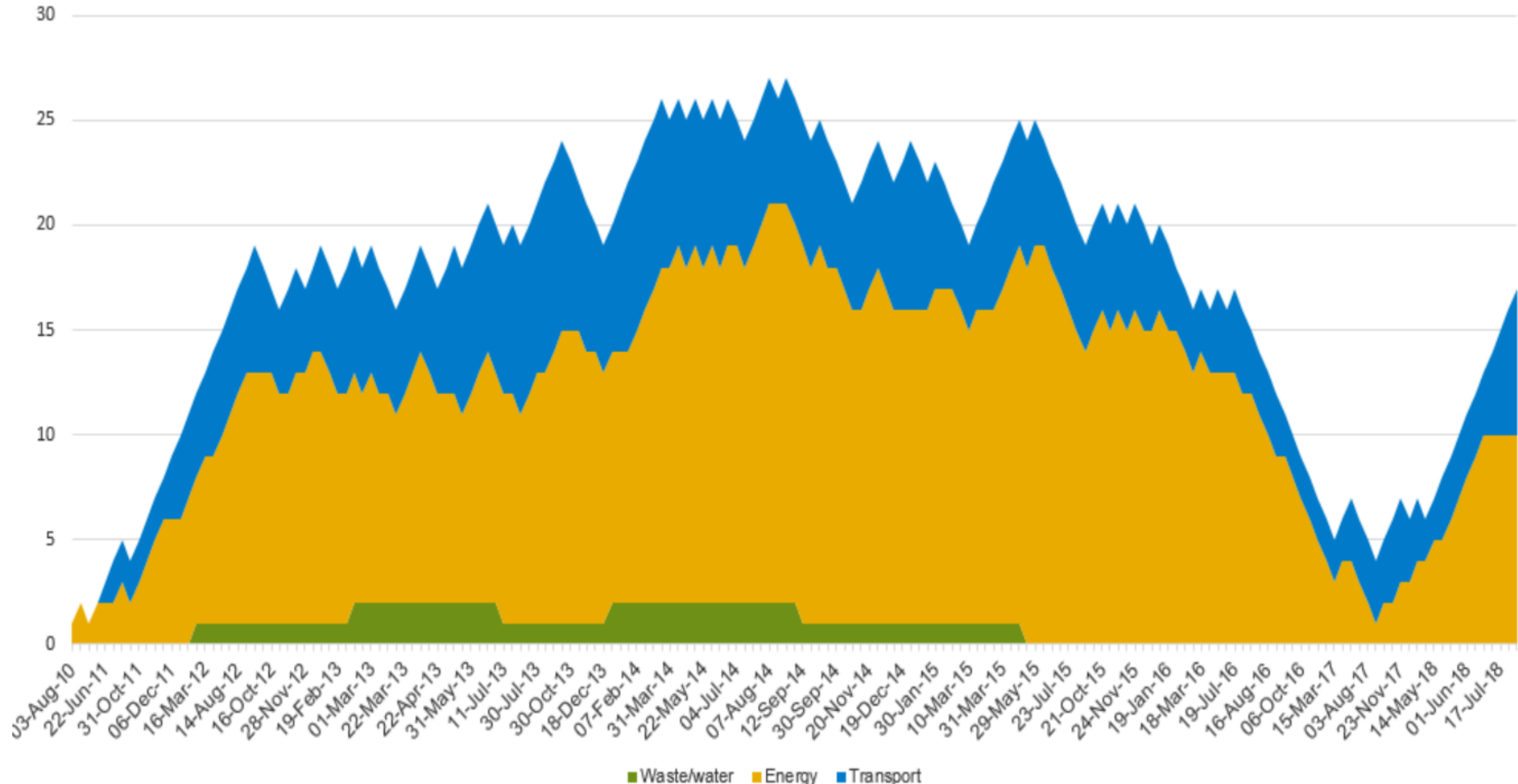




Demand: NSIP

Source: Angus
Walker, Bircham
Dyson Bell

Live DCO applications by date and type





Inspectors - supply



- **Inspector recruitment**
- **Inspector promotion**
- **Non-Salaried Inspector and Fixed Term Contract procurement**
- **New inspector model**





Service Improvements

- **Timeliness** – recruitment, new models
- **Process**) Operational Delivery
- **Electronic working**) Transformation
- **Communications** – Digital, guidance, customer communications
- **Consistency** – Knowledge Management, training, professional development



Inquiries review

- Independent review announced 5 March 2018
- Chair (Bridget Rosewell OBE) appointed 22 June
- Call for evidence 24 July – deadline 18 September
- Analysis of evidence – summer
- Expert panel
- Stakeholder evidence sessions – Sept and Oct
- One to one sessions
- Report to SofS HCLG by end for 2018



Inquiries review - scope

- Purpose – and does current practice deliver the purpose?
- Why inquiry route is favoured and whether different procedure may be more appropriate?
- Rules, procedure, custom, practice and process – opportunities for improvement and reform
- Timescales – speed up process without harming quality of decisions
- Specific implications for the Planning Inspectorate



NPPF – PINS impacts

- Procedural – writing to parties, new representations
- Plans – spike in plans submitted for examination in Feb and March
- Policy – advice to inspectors, new lines of argument at inquiry and, in due course, new caselaw!
- New work - confirm 5 Year HLS



Our ask of you . . .

- Follow the Procedural Guidance
- Provide all the necessary documents – at the start, **be succinct**
- Meet all deadlines set out in timetables
- Avoid surprises (new grounds/late and post-event evidence/costs)
- Focus on the matters in dispute (use Statements of Common Ground)
- Hearing or Inquiries - understand your case/opposing case fully
- Plan the site visit effectively – ensure that relevant access is arranged